

How to Get Credit for Sponsored Wreaths

ONLINE ORDERS

- Encourage your supporters to visit your group or location page and click the 'Sponsor Wreaths' button. This is the quickest way to make a meaningful difference for our veterans!
- > Secure payment methods: Credit/Debit Card, Google Pay, or PayPal.
- Processing time: 24-48 hours.

MAILED ORDERS

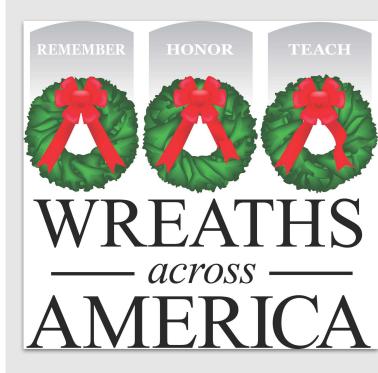
- For mailed orders, sponsors should send a check made out to Wreaths Across America, along with the approved **WAA Order Form**, or you can complete a **Tally Sheet** that includes your **Group ID** and **Location ID** and mail it with their checks.
- > Processing time:
 - February-October: 3-4 weeks
 - November-January: 8-12 weeks

PHONE ORDERS

- > Sponsors can call 877-385-9504 for assistance and provide your Group ID and Location ID.
- Processing time: 24-48 hours. A simple phone call can make a big impact!

IMPORTANT

For volunteers managing both a Group and a Location: Always direct your supporters to your Sponsorship Group's WAA page to ensure wreaths are credited correctly to your group's plan and placed at your location. Sponsors have 60 days to make changes if they accidentally place an order incorrectly. Sponsorship Groups get credit only for orders processed through their group's page or connected member pages.



Mailing Sponsorships: A Few Tips!

Mail Checks in Small Batches

Send checks to WAA Headquarters frequently—within no more than 30 days of the check date —to ensure timely processing.

Noid Mailing Cash

Instead, deposit cash and place an **online order** through your group page, or convert it into a **check or money order** (payable to Wreaths Across America) and send it with a **Wreath Sponsorship Order Form** or **Tally Sheet**.

Online Ordering is the Best Option!

Encourage supporters to use your group's direct link for online orders—this ensures your group and location receive proper credit.

Sponsorship Groups only receive credit for sponsorships made on their groups WAA page or connected member pages.

To **order by mail**, complete the **Grave Specific Wreath Sponsorship Form** or **Tally Sheet** with the required information and send it with your check. Be sure to **confirm that the location accepts Grave Specific Requests** before mailing. You'll need to provide the **veteran's first and last name**, and while not required, including details like **branch of service, military rank, date of birth, date of passing, and gravesite information** (section, row, and/or marker number) can help with placement.

Grave Specific Wreaths are also accepted online by selecting "Grave Specific" under Customizations during checkout.



Your **Regional Liaison Team** is here to assist! Reach out with any questions.

How to Mail Wreath Sponsorships

Step-by-Step Instructions for Mailing Sponsorships

To ensure your group and location receive the credit they deserve, please follow these easy steps and **include** your **Group**ID and Location ID in the required sections!

1. Use the Approved Order Forms

Please use only the approved Order Forms, customized by your Regional Liaison Team and provided in your confirmation email. This ensures everything is accurate and processed efficiently.

2. Complete the Forms

- For Individual Checks: Complete a Wreath Sponsorship Order Form for each check (perfect for events where sponsors may prefer to mail their checks directly).
- For Multiple Checks: Complete a Tally Sheet for the entire batch of checks in the envelope (one per location). Be sure to include a Tally Sheet with every batch of checks mailed.
 - **Pro Tip:** If you're receiving checks or cash at events, we suggest printing the Tally Sheet to keep track of your total wreath sponsorships as they come in. This will help you organize everything smoothly before mailing.
 - New This Year: The Tally Sheet is a Google Sheet, making it easier to type and fill! If the location accepts Grave Specifics, you can add those to the Tally Sheet now too.
- 3. Mail Checks & Tally Sheet to: Wreaths Across America, PO Box 249, Columbia Falls, ME 04623

IMPORTANT

Checks must be made payable to Wreaths Across America. Any checks not made payable to us will be returned for endorsement. To help things run smoothly, please avoid using staples, tape, or glue on the forms. Make sure to use only the approved forms and send checks as you receive them to avoid any delays. Incomplete or incorrect forms may cause processing delays.

		Wreath	Sponsorship	Order Form	ı
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Wreaths Across America - Tally Sheet												
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In Honor/In Memory Of

For those wishing to honor a living veteran or remember a loved one who has passed, sponsoring a general veteran's wreath at a participating location is a meaningful way to contribute.

Please note that nothing will be added to the wreath to indicate it was sponsored in honor or memory of someone.

In Honor Of

- A general veteran's wreath delivered to a participating location of your choice, sponsored In Honor Of a living veteran.
 - What is an Honor Card? An eCard that Wreaths Across America will send to a friend or loved one, letting them know you've made this gift in their name. You can also choose a physical card for a \$2 mailing fee (online only).

In Memory Of

- A general veteran's wreath delivered to a participating location of your choice, sponsored In Memory Of a veteran loved one who has passed.
 - Will my loved one receive a wreath? No. Wreaths sponsored In Memory Of will be placed on the grave of any veteran at the location of your choosing. To sponsor a wreath for your loved one's grave specifically, please select the Grave Specific option.



What Are Grave Specific Requests?



Grave Specific Requests allow sponsors to honor their veteran loved ones by ensuring a wreath is placed directly on their grave.

This is a deeply meaningful way to honor their sacrifice, and it's at the heart of what we do—giving families the chance to remember their veterans with a wreath. *This option is available at select locations*.

It's Easy to Order Grave Specific Wreaths - Online

When sponsoring online, simply select the "Grave Specific" option under Customizations during the ordering process. If the location does not accept Grave Specific Requests, this option will not be available. Sponsors can choose to place the wreath themselves or request a volunteer to place it on their behalf.

You Can Also Order Grave Specific Wreaths - Mailed

Complete the Grave Specific Wreath Sponsorship Form or Tally Sheet with the required information and mail it with your check. Be sure the location accepts Grave Specifics before mailing in a request!

Required Information

You'll need to provide the **veteran's first and last name**. To help with placement, it's also **helpful** (but not required) to include the veteran's branch of service, military rank, date of birth, date of passing, and **gravesite details** (section, row, and/or marker number).

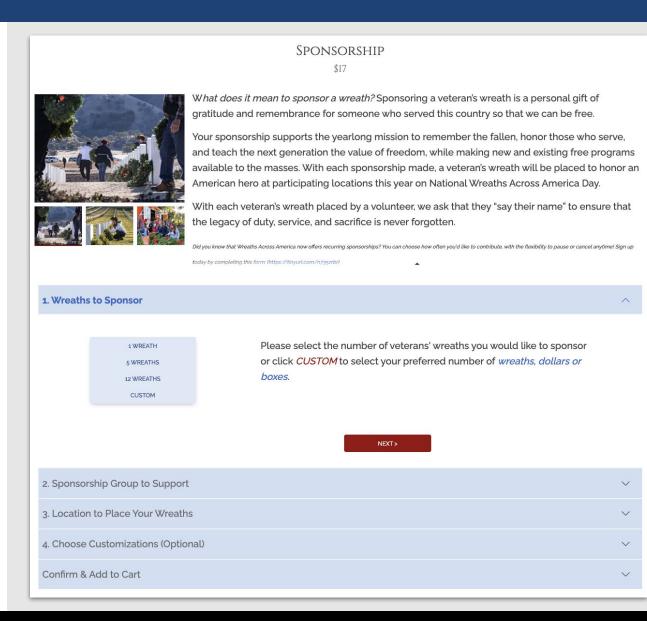
Find More Sponsorship Options ONLINE

Online Sponsorships are Easy!

- 1. Click the red Sponsor Wreaths button.
- 2. Select the number of wreaths to sponsor.
- 3. Choose the sponsorship group to support.
- 4. Pick the location for wreath placement.
- 5. Add customizations, if desired: Grave Specific Request, Remember Wall Post, Pair Wreaths, e-Card or Mailed, In Honor/Memory Of
- 6. Confirm and add to cart, then checkout or add more sponsorships before completing the order.

IMPORTANT

Online sponsorships will appear on the Details tab of your Wreath Count Report within 24-48 hours of processing. They will show up on your Wreath-O-Meter and Research Orders right away!



How Many Wreaths Do You Have?

3 Places to View Orders

- **Wreath-O-Meter:** Shows a live count of orders received.
- Wreath Count Report: Syncs every 24 hours during scheduled overnight system updates (not live).
- * Research Orders: Provides a live count of orders received and allows you to individually thank each sponsor.

Order Processing Times

- Online Orders: These process quickly and are visible on your Dashboard Reports within 24-48 hours!
 - Promotional wreaths will not appear in the shopping cart prior to checkout. They will be added to qualifying orders after processing is complete.
- * Mailed Orders: Processed individually as received; during peak times, they may be added in bulk. Individual details might take 8-12 weeks to appear, especially from November to January.

Manage your WAA account on the Dashboard:

manage.wreathsacrossamerica.org

Need Help? Check out our Volunteer Tutorials on the <u>Volunteer Resource Page</u> or contact your Regional Liaison Team!





Tips for Faster Order Processing

- → DO use the direct link for a Sponsorship Group or Location when ordering online. We want you to get credit for your hard work!
- → DO ensure all checks are made payable to Wreaths Across America, mail them within 30 days of the check date(s), and in small batches.
- → DO include with checks an approved WAA Order Form or Tally Sheet with the Group ID and Location ID typed in the required sections. Keep a copy of the Order Forms or Tally Sheets prior to mailing (do not copy checks).
- → DON'T mail cash. A better alternative is to deposit the cash and write a check or place the sponsorship online through your group or location page.
- → DON'T use colored ink. Black ink is easiest for our scanners to read.
- → DON'T use staples, paperclips, or tape. They can't be scanned and require manual removal, slowing the processing time.

Only use the approved WAA order forms for mailed orders. Find them in your confirmation email or on the <u>Volunteer Resource Page</u> under Order & Notification Forms.



Region 1 Liaison Team

207-578-6277

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